



ABU DHABI GOLF CLUB MEMBER ACCESS - GENERAL FAQ'S

Entry: *To gain entry to the Tournament you must complete the Health and Safety questionnaire that will be sent to your personal email linked with your Membership profile 48 hours prior to your reservation date. Once complete and e-ticket will be sent via email. E-tickets will be scanned directly from a mobile phone. Following the verification of your access, a temperature check and a wristband for that day will be provided. The final step of the entry process is when you arrive at the hospitality registration desk which will be located in the Clubhouse. Here you will be asked for your name to then be issued with your designated hospitality wrist band and shown to your seat.*

Is my registration / package transferable? *Access and packages are strictly non transferable due to the strict registration process enforced by the Tournament organizers and the relevant authorities.*

Dress Code: *Sporty or Smart Casual*

Alcohol Restrictions: *Only age 21 year old and above will be served with alcohol.*

On-Course Access: *Clubhouse hospitality provides access to the course.*

Am I allowed to enter the Clubhouse as a walk in or bring a guest? *No, only pre-booked members and guests will be permitted.*

Am I allowed to access other Hospitality venues? *No, you are only allowed to access the Hospitality venue you booked for between the timings of Hospitality. Members and Guests are not allowed to move around venues throughout the stay in the Clubhouse.*

What will I do if I wish to have Food or Beverage before my hospitality package starts? *We will have a limited Ala Carte Menu option available for an additional charge.*

Where is my seating allocated? *Seating will be based on a first come first served basis – the earlier you book the better seats you will get.*

How is my food served? *From a personalized chef-manned buffet and live stations following all current Covid 19 guidelines.*

Can I carry drink at the Course? *Yes, strictly one drink per person. Guests who endanger safety and well-being of others by refusing to comply with Covid 19 guidelines in place will no longer receive F&B service and will be escorted to leave the premises.*

ADGC Member's Discount: *The member's discount will be available in the clubhouse on A La Carte Items.*

Am I allowed to return at the Clubhouse? *Members and Guests that have secured a Clubhouse package, will be able to go from the seat/table to the golf course and back as often as they wish.*

Live Golf Feed: *Venues will have live TV coverage as per TV Channel availability.*

What are my transport / parking options getting to the event? *Members and Guests who are driving their own car may park in Car Park 1 (located next to the round about). Members and Guests arriving by taxi may be dropped off at the front of the Clubhouse.*

What is the refund policy? *All sales are final. Hospitality packages cannot be refunded or exchanged due to the limited capacity of the Hospitality areas. In the event of force majeure, credit to the value of your reservations will be credited back to your membership account for future redemption.*

What are the operating hours of the Clubhouse? *8am to 10pm.*